

## Service-Notification: Pneumatic Products

*\*mandatory entry*

<b>1. Order type*</b>		<b>SCHUNK contact person</b>	
<input type="checkbox"/> repair	<input type="checkbox"/> complaint	contact person SCHUNK:	
<b>2. Customer information</b>			
company*:		customer no.:	
street*:		order no.:	
ZIP / city*:		phone* / fax:	
Technical contact person*:		e-mail*:	
<b>3. SCHUNK-products</b>			
type*:	qty.*:	material no.*:	serial no.:
<b>4. General information</b>			
How many shifts? 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/>		cycles/min. gripper (1 cycle = 1 x open 1 x close)? (rotation unit 0°-180°-0°)	
Failure after which time?*		Failure after number of cycles?	
<b>5. Environmental influences*</b> <input type="checkbox"/> heat <input type="checkbox"/> cold <input type="checkbox"/> coolants <input type="checkbox"/> sanding dust <input type="checkbox"/> other <input type="checkbox"/> none			
<b>6. Error description*</b>			
Send pictures and/or videos to SCHUNK Service: <a href="mailto:service.greifsysteme@de.schunk.com">service.greifsysteme@de.schunk.com</a> done: <input type="checkbox"/>			
6.1 Please describe the error in detail			

## 7. Technical details

workpiece weight:\*

finger lengths:\*

weight per finger:\*

pressure bar:\*

How is it gripped?\*      form-fit       friction locking       in the middle       eccentric

How is the unit bolted on?\*      on the ground       laterally

Position of the axis of rotation for swivel units?\*      horizontal       vertical

Do forces that are difficult to define act on the unit during work (e.g. during loading or joining)?\*  
 yes     no

For traversing movements: acceleration / deceleration in m/s<sup>2</sup>:

Description of the work process:

Mounting position of the unit (horizontal / vertical), with sketch and dimensioning for calculation of moments and lever arms:

**Simply save the return form and send it to us, directly by clicking on the given e-mail address:**

[service.greifsysteme@de.schunk.com](mailto:service.greifsysteme@de.schunk.com)

You will immediately receive a goods receipt slip with service-notification number and return address.